

Fixed Route Accessibility Solutions

The ADA requires bus operators to announce stops at all major intersections, transfer points and major destination points and to announce any stop requested by a passenger with a disability. If you need help, please tell the operator and explain what assistance is needed.

All St. Lawrence County Public Transit buses are equipped with a wheelchair lift or ramp, which the driver will deploy upon request.

Wheelchair Accessibility

St. Lawrence County Public Transit fixed route buses are accessible to people using mobility aide devices. St. Lawrence County Public Transit fixed route service will transport any mobility device that fits on the bus without compromising safety, damaging the bus or obstructing the aisle in a way that would prevent other passengers from safely walking past the device. Specific questions can be answered by calling the Public transit Office at 315-405-5406 .

For Your Safety:

Riders in wheelchairs or similar mobility aides must be facing forward while the bus is in motion.

Wheelchairs must be secured to the floor of the bus.

We recommend wheelchair users use seatbelts or shoulder harnesses for additional safety.

Service Animals

In compliance with the Americans with Disabilities Act, service animals are allowed on buses. Service animals are animals that have been trained to perform tasks that assist people with disabilities. The bus operator may ask if the animal is a service animal and what tasks the animal has been trained to perform.

Service animals must be under control by the person with disabilities at all times, and must not occupy a seat and must either sit on the floor, or on the person's lap. If the animal is not under the control of the owner or if the animal poses a direct threat to the health or safety of others, the operator may require the animal to leave the bus. Dogs that serve as comfort or therapy dogs are not considered service animals and must be in an enclosed animal carrier in order to be permitted on the bus.