

Reasonable Modification Policy

The Arc Jefferson - St. Lawrence is committed to providing accessible, courteous, reliable, safe, and user-friendly services to its customers. To ensure equality and fairness, The Arc Jefferson - St. Lawrence is committed to making reasonable modifications to its policies, practices, and procedures in order to avoid discrimination and ensure programs and services are accessible to individuals with disabilities. Requests for modifications can be made by calling The Arc Jefferson - St. Lawrence Transportation **at (315) 386-2600, emailing us at info@slcnypublictransit.com** or mailing your request to:

The Arc Jefferson - St. Lawrence

6 Commerce Lane

Canton, NY 13617

More information can be found on the Federal Transit Administration Website

<https://www.transit.dot.gov/ADA>